

FREQUENTLY ASKED QUESTIONS

A New Health Service for Eurobodalla

The NSW Government will invest \$200 million to build a sustainable, modern and purpose-built facility to support the needs of the entire Eurobodalla Shire from Narooma to Batemans Bay. Using the latest health care solutions and models of care, the new health service will deliver patient-centred health services closer to home.

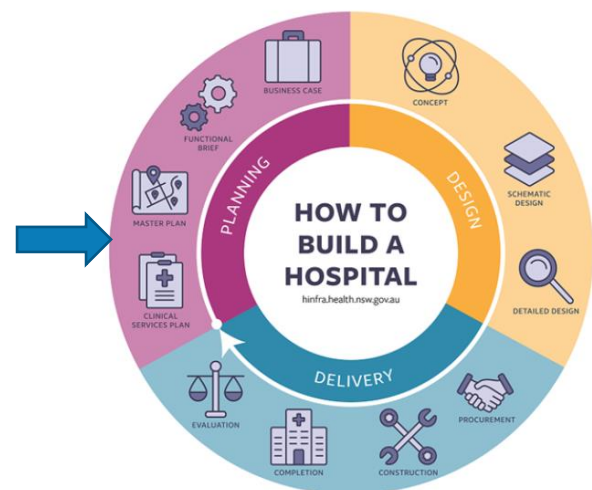
Where is the project up to and what's next?

Building a new health facility involves three key phases; Planning, Design and Delivery.

The new Eurobodalla Health Service is in the Planning phase. To view the How to Build a Hospital video on YouTube, [please click here](#).

In May 2020 the Clinical Services Plan (CSP) was endorsed by the Ministry of Health and site selection got underway.

In December 2020, the NSW Government announced the site location for the new \$200 million Eurobodalla Health Service in south-east Moruya.



The clinical services

What is a Clinical Services Plan and why is it so important?

The first stage in the development of a new hospital is clinical services planning. The Eurobodalla Clinical Services Plan is prepared by Southern NSW Local Health District and helps determine the requirements for a new hospital, confirm the role of the hospital within the District, the range of health care services provided, and how these services may be provided. To view the Clinical Services Plan visit the Southern NSW Local Health District website: <https://www.snswhd.health.nsw.gov.au/>

What services and facilities will be available at the new Eurobodalla Health Service?

Once completed the new health service will deliver high-quality contemporary and accessible care close to home, and feature:

- an emergency department
- surgical and operating theatres
- a day-stay surgical unit
- an ambulatory care unit for the community to access outpatient health services
- increased capacity for chemotherapy and renal dialysis
- research and education facilities.

The full range of services to be provided is part of the Clinical Services Plan that is available on the [Southern NSW Local Health District website](#). Noting that the requirements outlined in the Clinical Services Plan will be converted into a project functional brief by the project team over the coming months and in doing so identify how the services will be delivered within the community and the new building.

Does this mean an increase in beds available?

Yes, the new health service building will include an uplift in bed numbers, making it larger than both Moruya and Batemans Bay hospitals combined. The final number of beds to be included in the new building will be determined during the early planning works for the new building.

What role delineation will the new Eurobodalla Health Service be?

Role delineation is a planning tool used in service and capital developments – it describes the minimum support services, workforce, and other requirements for the safe delivery of clinical services. On completion there will be a range of levels of service and the Southern NSW Local Health District will take a safe and phased approach to increasing the capacity of services in line with its change management program.

Will the new health service have an Intensive Care Unit (ICU)?

The functional brief for the Eurobodalla Health Service is still being finalised. On opening the service will have a close observation unit with a view to progressing to an intensive care unit.

Will the new health service have an MRI machine?

An MRI has not been included in planning for the new Health Service. The design of the facility may however include space for future expansion to accommodate an MRI. Patients who require MRI will continue to be transferred to other facilities as is the current practice. MRI services are currently provided by South East Radiology in the Moruya township.

Will community health be relocated as be part of the new Health Service?

Community health is considered part of the Eurobodalla Health Service. A location for community health will be determined during the functional briefing part of the project.

How many Operating Theatres will there be in the new Facility?

The CSP identifies two operating theatres and one surgical procedure room.

Will there be provision of virtual care services?

Virtual Care services will expand and be used more in the community. This enables people to spend less time in hospital and more time at home.

What will the new hospital be called?

The Eurobodalla Health Service.

What will happen in the interim?

As part of the planning and change management process for the project, Southern NSW Local Health District will review models of care and may commence consolidating some clinical services to one location in advance of completion of the new health service facility. This will only occur in line with the latest public health guidelines and in a COVID-19 safe manner.

How big will the new Emergency Department (ED) be?

An important part of delivering any new service is ensuring the entire building is able to be efficiently staffed through a detailed model of care. The size of the new ED will be commensurate with the size of the health service. At this stage it's expected the ED will be larger than either of the Moruya or Batemans Bay hospital EDs.

Will there be 24 hour access to all areas?

As with the current facilities, the Health Service will be operational 24/7 and there will be access to services depending on the level of acuity that is presented.

Will other accommodation be included?

A range of potential accommodation requirements are identified within the Clinical Services Plan and the project team will work through the requirements of each group during the functional brief process. The groups identified include carers, family members, students, new graduates, staff and visiting specialists amongst others.

Will transport be available to the new building?

During the community feedback sessions held in June and July 2020, transport issues were identified as a community concern, particularly in accessing the new hospital from Batemans Bay. The project will require a transport plan to ensure people can access the new facility at all times.

The development project

What opportunities exist for Aboriginal employment and local employment on the project?

Under the NSW Government's Aboriginal Participation in Construction (APIC) policy, the building contractor will be required create a minimum level of Aboriginal employment opportunity throughout the project delivery nominated as part of the tender process.

The new facility will bring hundreds of construction and health service jobs to the region, with site works expected to start once the recommended site is acquired, and project planning and design processes are complete.

How much consultation will take place during the Design phase?

During the design process, the project team will consult with Project User Groups (PUGs) on various aspects of developing the design of the building. Participation from user groups is important during development of the design to ensure clinicians and other staff including nurses and hospital managers, as well as patients and community representatives, provide input into the infrastructure. User groups will be established for the services and/or departments within the new build and community consultation will take place at the various stages of design including concept design, scheme design and design development.

When will the new Health Service building be completed?

It is anticipated that construction of a Health Service of this size will take between 2 - 3 years to complete. It is expected that main construction works will commence in 2022 following an early works package commencing in 2021 after the site has been acquired. The project is currently in the 'Planning' phase. More details will be provided via newsletters and updates around the expected completion timeframe of the new building as the project progresses.

The site

Has a site been selected yet?

In December 2020, the site location for the Eurobodalla Health Service was announced in south-east Moruya.

What was involved in selecting the site location for the new health service?

The site location was selected following consultation with community, consumers, local Aboriginal groups and key stakeholders including Transport for NSW and the Eurobodalla Shire Council.

The recommended site has been evaluated against a range of assessment criteria including current and projected population growth areas, flood and bushfire zones, capacity for future expansion, transport, and access to and from key infrastructure such as Moruya Airport and the planned Moruya Bypass. For updates on the Moruya Bypass project please visit the project website: www.rms.nsw.gov.au/projects/moruya-bypass.



Figure 1: Site selection map

What will happen next?

The announcement of the site for the new Eurobodalla Health Service enables the site acquisition process to commence. This acquisition process will take time to complete. Planning for the new facility will continue throughout 2021 with the submission of a Business Case in late 2021.

What will happen to the current facilities?

The existing hospitals at Moruya and Batemans Bay are planned to be decommissioned and will be managed in accordance with the NSW Government's asset disposal policy.

What about traffic in emergencies/summer?

A key part of the project is ensuring good and reliable road access to the new Health Service. It is also anticipated that the new Moruya Bypass will alleviate traffic pressure on roads in and around Moruya town centre.

Will the new Health Service have onsite parking?

Parking will be provided for staff and visitors at the new site. The size and capacity of the carpark will be determined during the early planning phases of the project.

Will the hospital be near the airport?

The site in south-east Moruya has been evaluated against a range of assessment criteria including access to and from Moruya Airport.

Community consultation

What are you asking for feedback on?

Stakeholders, health service staff and community members are asked to [visit the interactive site map](#) to explore the recommended location, provide feedback and ask questions.

Can our group arrange for a presentation?

Yes, if you are part of an interest group that would like the project team to come along to consult with you, please email us at HI-EurobodallaHospital@health.nsw.gov.au.

How can I stay informed about this project?

Email us at HI-EurobodallaHospital@health.nsw.gov.au to be included on our email distribution list for our newsletter updates.

Visit our web page: www.hinfra.health.nsw.gov.au/our-projects/project-search/eurobodalla-health-service

Check out the [visit the interactive site map](#) and register to receive newsletters and updates about the Eurobodalla Health Service.

More questions?

If you have a question that we can add to our Frequently Asked Questions please email us.

Contact Us

If you have a query please let us know, you can email: HI-EurobodallaHospital@health.nsw.gov.au