

FREQUENTLY ASKED QUESTIONS Cooma Hospital Redevelopment

Cooma Hospital Ambulatory Care Centre – Frequently Asked Questions

What is Ambulatory Care?

The new Cooma Ambulatory Care Centre brings together

- Community Nursing,
- Child and Family Health,
- Podiatry,
- Medical Specialist Clinics,

as well as NSW Health Pathology services in new, contemporary spaces at the Cooma Hospital.

What's changing?

As part of the new arrangements several key services will move from the existing Community Health Centre to the new purpose-built Ambulatory Care Centre.

Some service will remain in the Community Health Centre. See full list of service locations below.

How do I get there?

The Ambulatory Care Centre can be accessed via the side entrance of the main hospital building.

Patients, carers, and visitors should park in the main hospital car park (near the Hydrotherapy pool). Turn right upon entry to the building to access the Ambulatory Care Centre reception area.

How far is the Ambulatory Care Centre from the carpark?

The Ambulatory Care Centre is approximately 30 metres from the carpark.

What support is available?

Wheelchairs can be accessed from the Ambulatory Care Centre reception if required.

If you need assistance, please see staff at the Ambulatory Care Centre reception desk. Cooma Hospital staff will also be available to assist.



What are the opening hours?

- The Ambulatory Care Centre is open Monday to Friday from 8.30am to 5pm.
- Pathology Services are open Monday to Sunday from 8am to 4pm.
- The Community Health Centre is open Monday to Friday from 8.30am to 5pm.

What services will operate in the Ambulatory Care Centre?

- Aged, Chronic and Complex Care
- Cardiac Rehabilitation
- Child and Family Health Nursing Services
- Community Nursing
- Continence Care
- Diabetes Education
- Falls Prevention
- Hydrotherapy
- Occupational Therapy
- Oncology Clinic

- Palliative Care
- Pathology
- Post-Acute Care
- Physiotherapy
- Pulmonary Rehabilitation
- Renal Clinic
- Surgical Outpatient Clinic
- Transitional Aged Care Program (TACP)
- Women's Health Nurse
- Wound Care

What services will remain in the Community Health Centre?

- Child and Adolescent Mental Health Services (CAMHS)
- Child Protection Counselling Services (CPCS)
- Dental
- Dietetics
- Drug and Alcohol
- Joint Child Protection Response Program

- Mental Health
- Needle Syringe Program
- New Street
- Out of Home Care
- Sexual Assault Services
- Social Work

How can I find out more?

If you have any questions or need support, contact Cooma Hospital Ambulatory Care Centre reception team on **(02) 6455 3201.**

You can find more information about the Cooma Hospital and Health Service Redevelopment by visiting the website: www.hinfra.health.nsw.gov.au/projects/project-search/cooma-hospital-redevelopment or email us: SNSWLHD-Redevelopments@health.nsw.gov.au