

# Nepean Hospital Redevelopment Stage 2

## Complaints Register

As at 15 March 2024



## Getting in touch

The Nepean Hospital Redevelopment Stage 2 has a dedicated community contact email address where community members can find out about the project and lodge feedback or complaints.

The Principal Contractor for the site also maintains a construction complaints phone line.

As a condition of State Significant Development approval, the Nepean Hospital Redevelopment Stage 2 is required to keep a record of all complaints received relating to construction works.

The Project Complaints Register is updated monthly and made publicly available on [hinfra.nsw.gov.au](http://hinfra.nsw.gov.au) website.

Members of the community are encouraged to get in touch with the team to provide feedback using the details below.

- Call **02 4734 2549**
- Email [HI-NepeanRedevelopment@health.nsw.gov.au](mailto:HI-NepeanRedevelopment@health.nsw.gov.au)
- Visit: <https://www.hinfra.health.nsw.gov.au/projects/project-search/nepean-redevelopment-stages-1-2>

## Complaints Register

The below table summarises complaints received as at 15 March 2024.

Date of complaint	Date of response	Method of complaint	Nature of complaint	Project response	Complaint status	Is this complaint an emergency
-------------------	------------------	---------------------	---------------------	------------------	------------------	--------------------------------

Nil received to date

---

---

---

---

---

---

---

---